



## FOCUS ON YOUR BUSINESS & WE WILL LOOK AFTER YOUR IT

Concentrate on your business while NST manages your IT needs. Tailored to your unique business requirements, our team brings skill and experience without the cost of an in-house IT staff.

Enjoy round-the-clock support with a simple, fixed monthly fee. Benefit from our proactive strategy planning and guaranteed service excellence. Discover the NST difference: no risk, all reward.

### GET IN TOUCH

SYDNEY: 02 9422 4600



PERTH: 08 6323 1400



MELBOURNE: 03 8580 5080



[www.nst.com.au](http://www.nst.com.au)



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## FIND OUT HOW NST CAN HELP YOU

### Our Products & Services

- IT Support Services
- End User Computing Support (PC, Mac, Tablet & Smartphone)
- IT Administration
- Anti-Virus Management
- Email Management
- Patch Management
- IT Security, Firewall & Intrusion Protection
- IT Hardware & Software Provisioning
- Project Work
- Remote & On-site Support
- Business Grade Voice & Data Networks
- Business Continuity Planning & Disaster Recovery
- File Backup Management Cloud (SAAS, IAAS)
- Data Centre & Server Hosting & VoIP Systems

#### Program Advantages

**Increased Productivity:** Continuous insight into your network lets us reduce the business impact of IT failure to issue resolution.

**Reduced Business Impact from IT Failures:** Combining preventative maintenance and remote monitoring means we minimise failures that could impact your business. Your network behaves in a stable and reliable manner.

**Reduced Network Downtime through Proactive Maintenance:** Through regular, preventative maintenance activities designed to keep your network operating efficiently, we reduce the number of emergency incidents you encounter.

**Firewall/Security Management:** Regularly viewing firewall logs to determine usage and if there are any attacks. All Anti-Virus software is checked daily.

#### Program Features

**24x7 Advanced Performance**

**Monitoring:** Ensures all of the critical network devices that comprise your small business network are healthy and functioning reliably.

**Monthly Network Health Review:**

Dedicated time to review reports and issues that are important to the on-going performance of your network. We translate technology into business terms for you.

**Scheduled Preventative**

**Maintenance:** Ensures that your servers, PCs and other vital network devices function optimally. This improves reliability and security.

**Real Time Optimisation:** Keeps your infrastructure optimised through our NOC enterprise-class technology. Critical issues are identified, reported and resolved in real-time.