



REDUCE IT SUPPORT COSTS

“39% of CFOs polled in May said they would cut costs in 2022 if high inflation persisted. The ongoing threat of recession will only add pressure to reduce spending”. Gartner 2022

We pay close attention to market needs, recognising that the high costs associated with supporting SMEs are unsustainable. In this evolving world, more cost-effective methods for providing IT support are available, and although many MSPs may not disclose it, we acknowledge this reality. With 25 years of experience as an Australian IT Managed Service Provider, we have refined a new and contemporary model for IT support.

Initially, we adopted a costly, top-heavy Australian-based IT support approach but quickly realised its impracticality. Our revamped model leverages cutting-edge remote technology, ensuring we maintain the high support standards expected in the market. Distinguishing ourselves as a global Managed Service Provider, our service delivery model sets us apart from competitors. This model has evolved to meet the demands of clients seeking IT support across Australia, the USA, Mauritius, and the Philippines, showcasing our understanding of global business dynamics.

As a global Managed Service Provider our service delivery model is different from most of our competitors. This model has been driven by our clients requiring IT support across Australia, USA, Mauritius, and the Philippines. We understand global business. Through a strategic transition, we've positioned NST as a premier Managed Service Provider with a cost-effective foundation. By maintaining support structures in Europe, and Asia, we've avoided the burden of high HR costs in Australia, allowing us to pass on savings to our clients. Complementing our **low-cost, high-value** delivery model, NST places emphasis on in-house systems and adheres to ITIL processes. Our Australian-based Management Team, Technical Specialists, and Account Managers collaborate to support the global technical team.

Become one of our satisfied customers benefiting from a premium IT support service at a competitive price.

GET IN TOUCH

SYDNEY: 02 9422 4600

PERTH: 08 6323 1400

MELBOURNE: 03 8580 5080

www.nst.com.au

4b/11-13 Orion Rd, Lane Cove West NSW 2066