Active Surgical.

TESTIMONIAL

Active Surgical is committed to providing solutions to surgeons and healthcare professionals to enable them to achieve the best outcomes for their patients. We will source and provide options based on requirements and feedback from surgeons and ensure we remain at the forefront of patient healthcare. We currently have distribution rights with several International and Australian Partners to offer solutions and couple these with a customer focused attitude and optimal service.

Partnering with NST has given us access to a community of subject matter experts

Business Challenges

In managing our IT environment Active Surgical had reached our limit, in time and skill. As an organisation we needed to focus on more pressing in-house projects instead of shuffling between multiple IT responsibilities.

We recognised that a major challenge for us was to develop a common platform for file sharing along with ensuring our networks, mobile devices, cloud services and security patches are up-to-date. We needed an organisation who can help our business adopt a proactive approach when it comes to our critical systems along with being able monitor our systems round-the-clock and resolve issues before they become a problem.

Solution

NST were able to demonstrate they had the right specialists including technical, functional, and architectural consultants who can help Active Surgical keep our systems up and running, as well as upgrading our existing IT environment.

Best of all, NST were able to structure a service-level agreement that was tailored to our organisation's unique needs along with providing us with a predictable low cost.

Business Outcomes

As well as providing on-going IT support NST implemented VOIP for our overseas staff, Office 365 in the cloud and developed SharePoint as a common platform for file sharing along with a robust backup procedure for all PC, s and Servers.

"NST has assumed a leadership role with us and have enhanced our IT efficiencies and act as a change agent by introducing IT operations to new technologies and processes".

Ashley Pienaar: Director, Active Surgical