NST IT SOLUTIONS

NETWORK OPERATIONS CENTRE

As an extension of your IT organisation, we proactively manage & ensure the performance of your networked environment, directly from our 24x7 Network Operations Centre.

The NST NOC solution provides management, control and monitoring of your networks. It ensures your networks are operating optimally across all platforms, mediums and communication channels. Our NOC is manned by experienced systems engineers on a 24x7 basis. We monitor your network for alarms or abnormal situations that require attention in order to avoid network degradation. Our team analyses problems, troubleshoots, communicates with site technicians and tracks problems through to resolution.

Specifically, our NOC technicians manage, amongst other things:

- Application installation, updating and troubleshooting
- Email, Backup and storage management
- Network discovery and assessments
- Asset management
- Policy enforcement
- Privileged access management and auditing
- Firewall and intrusion prevention
- Anti-Virus scanning and remediation
- Shared threat analysis

- Vulnerability assessment
- Patch management
- Monitoring
- Reporting, including improvement recommendation
- Voice and video traffic management
- WAN performance management
- Software licensing compliance
- Annual software subscriptions for software such as Anti-Virus, firewalls etc.

Get in touch