

Simple no-nonsense IT support

Focus on what you do best
– your business.

We will look after your IT.

NST has an IT service designed for businesses exactly like yours. Our experience, people, skills and tools are matched to you, and the needs of your business.

We understand the pressures that business operators experience, and also the fact that it's sometimes hard to justify hiring expensive IT people. That's of course assuming you know what skills you need in an IT support person.

That's where NST can help you. Often, for less than the cost of a fulltime IT person (who is going to take annual and sick leave) we can provide you with 24x7x365 support, delivered by our experts who are skilled right across all aspects of IT.

We will make dealing with us simple. A typical engagement model includes a monthly fixed fee for which we provide you with unlimited support, both remotely and onsite if necessary. We will meet with you monthly and provide you meaningful reports and suggestions for improvement where necessary. Additionally we will work with you to strategise your IT future to fit your business needs.

We will do all of this with guarantees of service and performance.

You really don't have anything to lose. Call us now to experience what our customers already know. You will not be sorry.

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IT SOLUTIONS



DO THESE ISSUES PLAGUE YOUR BUSINESS?

- **Wasted Time?** Do your staff productivity levels drop dramatically during IT outages, interruptions, or inefficiencies?
- **Security Fears?** Worried that vulnerable servers, laptops or PCs may be putting your organization or company data at risk?
- **Lost Data?** What would be the impact of a hardware failure or if a laptop was stolen and critical business data was lost?
- **Untimely Network Failures?** Not knowing what will fail and when, and then having to wait for a technician to arrive?
- **Regulatory pressures?** Do you have to demonstrate compliance or provide audit data?
- **Fully Monitored System** We monitor the software to ensure it is always working, has the latest virus protection and will act immediately if there is an issue.



A LITTLE ABOUT NST

The original business was started in the 1970s. Over the last decade we have built a service-based company, focusing on small and medium enterprises, with the following values:

- Fantastic customer relationships
- Strive to deliver excellence
- Positive attitudes at all times
- Continual improvement

The employees own the business, and they are all experienced technical folk, with varying degrees of IT certification. Our customers are central to our business and they represent all industries across the country. They are also our best advertisement and are willing references.

We here at NST know why we are here – for you.



WHAT DOES IT INVOLVE?

Managing a complete IT environment can seem daunting. From licensing compliance to security, from disaster recovery to Internet speeds, where does it all end? We have simplified all of this and can either offer you solutions to one or more of these challenges.

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AVAILABLE PROGRAMS

A La Carte Services

Our A La Carte offering is a cost effective solution, giving you the opportunity to pick and choose from our wide range of services. Match a service to meet your most pressing needs.

Proactive Support

The next level up, our Proactive Support offering is suitable if a casual engagement is required. We can automate and provide services to enable our team to prevent issues occurring. Generally this is pre-paid in advance and consumption is drawn down when required. Alternatively, we can structure a monthly fixed fee arrangement for you.

Fully Managed

Your total IT Support solution. Most of our clients engage in this manner and the advantages are obvious – easy to budget for and no surprises.

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