

Disaster Recovery for your IT

We will protect your business when disaster strikes

NST has a service just right for you. Whilst all businesses run the risk of losing their IT infrastructure and therefore, data, each business is different. Along with our Business Continuity Planning service, we will design a solution that fits your organisation now, and into the future.

We offer a simple design service, through to implementation, and regular testing. We can implement a solution at one of your chosen locations, or one of ours. We can even offer you a location to continue running your business in the event of a major catastrophe.

WHY HAVE A DISASTER RECOVERY PLAN?

Ask yourself the question – “Can my business survive the loss of any of my IT systems – can I continue to function?” If yes, then for how long? You need to take into account a number of considerations:

- What data is vital to my business?
- How long can the data be unavailable?
- How current does the data need to be?
- What is the cost of a disaster to my company?
- What is the cost of my disaster recovery plan?
- Is performance after a disaster a consideration?
- What type of disaster is possible, or even likely, and how long will it affect my system?

At the end of the day, having a disaster recovery plan is the same as insurance, and the level of cover required is directly proportional to the risk

DISASTER RECOVERY PLANNING

We are ardent believers in using best practice when it comes to doing anything, and believe ITIL is important. ITIL reflects the best way to do things in IT, as proven by the experts, over and over again.

Here are the steps we will use to help you insure yourself:

- Conduct business impact analysis, involving all key stakeholders
- Identify critical IT systems and Recovery Time Objectives (RTO)
- Design technical solution
- Implement and test solution regularly

Let us help you answer this question and put your mind at ease.




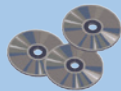


BENEFITS

- INSURANCE FOR YOUR COMPANY
- RESTORE BUSINESS OPERATIONALLY
- IMPROVED BUSINESS PROCESSES
- FEWER DISRUPTIONS
- COMPETITIVE ADVANTAGE
- PREDICTABLE COSTS FOR IMPLEMENTATION

nst
IT SOLUTIONS



IT DISASTER RECOVERY SCALE

DR COST	BUSINESS IMPACT & RISK	<p>More</p> <p>Low</p>
Level 5	FULL ONLINE FILE REPLICATION	<ul style="list-style-type: none"> All key apps fully backed up, online Instant recovery time 
Level 4	HARDWARE, IMAGE, FILE BACKUPS AND HOT SEATS	<ul style="list-style-type: none"> All necessary components allowed for, key staff onsite Quick recovery period 
Level 3	HARDWARE, IMAGE, FILE BACKUPS ACCESS VIA VPN	<ul style="list-style-type: none"> All necessary components allowed for, remote access Quick recovery period (4–24 hours) 
Level 2	IMAGE AND FILE BACKUPS	<ul style="list-style-type: none"> No hardware allowance Quick recovery period (+/- hours) 
Level 1	FILE BACKUP ONLY	<ul style="list-style-type: none"> Bare minimum requirement Lengthy recovery effort (>14 days) 
Level 0	NO PREPARATION	<ul style="list-style-type: none"> No way to recover any electronic data after a serious disaster involving loss 
Less	High	

SUPPORT SERVICES AVAILABLE

When you think about your disaster recovery plan, does your tape backup system come to mind? Does the mere mention of disaster recovery make you a bit nervous? If so, you're not alone. Many businesses risk grave losses due to failures and disasters yet continue to depend on their tape backups to help them recover successfully should a major outage occur. At risk is the whole of your IT infrastructure from your base infrastructure through to your core applications and business/ownership deliverables.

DRP & BCP – WHAT ARE THEY?

Disaster Recovery Planning (DRP) refers to the activities required to recover an organisation's core systems in the event of a specified event causing an outage of some form.

Business Continuity Planning (BCP) refers to the analysis of threats to business continuity and the activities required to allow key business functions to continue while the DRP activities are undertaken. Hence, the two are intimately related.

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