

à la carte services

Cost effective solution for
immediate issues



Your technology needs to be as flexible as your business, so we developed our à la carte IT support program. The à la carte program allows you to customise your support and service needs directly related to your critical business services, all at a cost effective price.

This offering allows you to select individual services that meet specific needs within your business. You may not need a fully outsourced IT department, but everyone needs to avoid viruses, backup failures, and wasted time on emails you should have never received.

Simply work with us to determine what services make sense for you, and we'll ensure that you have a solution tailored to your needs. You know your business better than anyone, so we put the decision and purchasing power in your hands!

DO THESE ISSUES PLAGUE YOUR BUSINESS?

Wasted Time? Do your staff productivity levels drop dramatically during IT outages, interruptions, or inefficiencies?

Security Fears? Worried that vulnerable servers, laptops or PCs may be putting your organisation or company data at risk?

Lost Data? What would be the impact of a hardware failure or if a laptop was stolen and critical business data was lost?

Untimely Network Failures? Not knowing what will fail and when, and then having to wait for a technician to arrive?

Regulatory Pressures? Do you have to demonstrate compliance or provide audit data?

Since 2007 NST has been a key business partner, initially providing the technical expertise for a major upgrade of IT infrastructure and business continuity. Since then, NST has provided guidance on the continuous enhancement of our IT platforms, ensuring we take advantage of evolving technology.

Peter Gilmore
CFO
Gateway Credit Union

PROGRAM ADVANTAGES

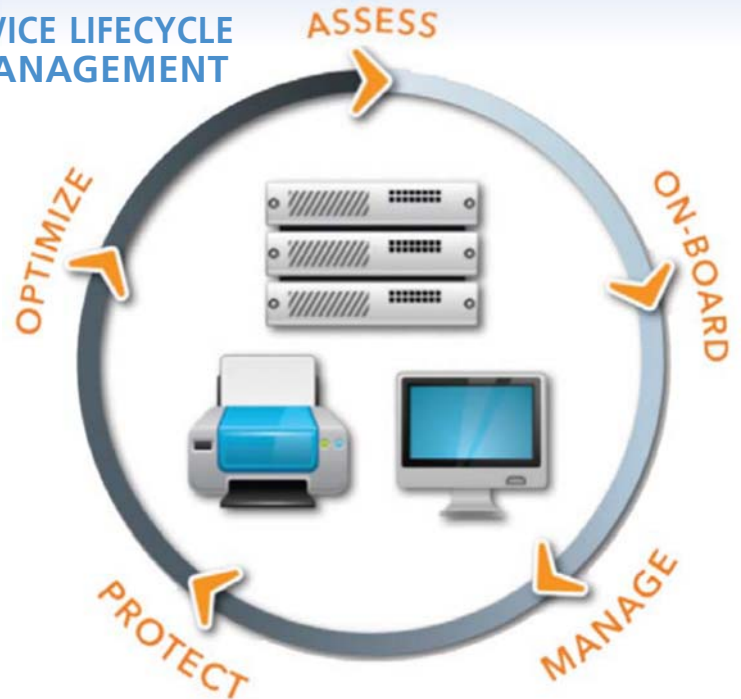
Secure Network: We can ensure patches and antivirus updates for your PCs have been installed, prevent spam from reaching your network reducing the likelihood of your network being compromised.

Protected Business Information: Data backup services provide peace-of-mind knowing all critical business and customer data can be quickly restored.

Spend More Time Working: We can be your networking watchdog, enabling you to focus on your core business activities instead of managing a network or its problems.

Be Compliance Ready: Ensure that all of your Regulatory Compliance Reports are in place and avoid the huge audit fees and fines.

DEVICE LIFECYCLE MANAGEMENT



PROGRAM FEATURES

Flexible and Customised solutions allow you to select and combine only the services that meet the specific needs of your business.

Control Your IT Costs by ensuring you buy only what you need when you need it.

NOC: Our Network Operations Centre is available to assist with all your support needs, delivering support remotely and actively monitoring your systems for critical failure.

CIO Level Information delivered to you monthly on any of the services purchased, because it's not enough to just have the service if you don't know how well it is working for you.

OUR PRODUCTS AND SERVICES

- IT Support Services
- End User Computing Support (PC, Mac, Tablet & Smartphone)
- IT Administration
- Antivirus Management
- Email Management
- Patch Management
- Business Continuity Planning & Disaster Recovery
- File Backup Management
- Cloud (SAAS, IAAS)
- Data Centre & Server Hosting
- VoIP Systems
- Business Grade Voice & Data Networks
- IT Security, Firewall & Intrusion Protection
- IT Hardware & Software Provisioning
- Project Work
- Onsite Support

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